

# HOW TO ACCESS YOUR PENSION ACCOUNT ONLINE THROUGH THE MEMBER BENEFITS ONLINE SYSTEM (MBOS)

## REGISTRATION FOR FIRST TIME USERS

To use MBOS you must register with both MBOS and the *myNewJersey* Web site. These instructions will guide you through both processes.

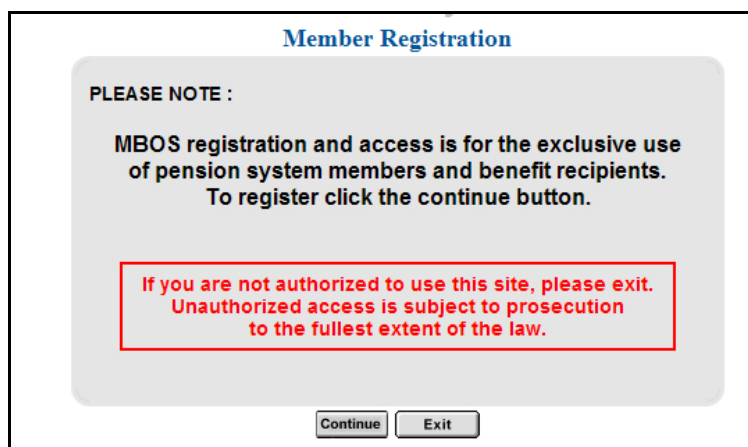
**REGISTRATION FOR MBOS IS FREE  
READ AND FOLLOW THESE INSTRUCTIONS CAREFULLY!**

### STEP ONE — SET UP YOUR MBOS ACCOUNT WITH PENSIONS AND BENEFITS.

1. Go to: [www.state.nj.us/treasury/pensions](http://www.state.nj.us/treasury/pensions)
2. On the Division of Pensions and Benefits home page click the link “Register for MBOS”.



3. Read the “Disclaimer Page” that opens and click the “Continue” button if you are an Active Member or a Retiree.



4. Complete all of the information requested on the MBOS “Member Registration” page.

Member Benefits Online System

1. Request access to MBOS 2. Link Your MBOS service to your myNewJersey account 3. Use MBOS

**Member Registration**

Member  Retiree

First Name :

Last Name :

SSN :

Member Id : Fund  -

Email Address :

Re-Enter Email Address :

Phone Number :    Ext :

Submit Reset

5. Be sure to select whether you are an **Active Member** or a **Retiree**.

You will need **both** your Social Security number **and** your pension Member ID Number or Retirement Number

*Your pension Member ID can be obtained from your employer or by contacting the Division's Office Client Services.*

*Your Retirement Number is printed on the Retirement Statement of Allowances and Deductions or can be obtained by contacting the Division's Office Client Services. If you registered for MBOS as an active member, do not register again – you can continue to use your Logon ID and password from your active account.*

Pension ID or Retirement Number: \_\_\_\_\_

6. When all of the information has been entered click the “Submit” button.

**Note:** At this point, MBOS checks to see if you have already registered. If you are a registered MBOS user, it will automatically take you to the myNewJersey “Log On Page”. If the “Log On Page” opens, see the MBOS Log On Instructions for registered users.

Otherwise, continue to item #7.

### Log On to My New Jersey

Log On ID

Password

Log On

7. The myNewJersey Account Page will open.

Member Benefits Online System

1. Request access to MBOS 2. Link Your MBOS service to your myNewJersey account 3. Use MBOS

**Do you have a myNewJersey Logon ID?**

Yes

No

- If you already have a myNewJersey account, click "Yes" on the myNewJersey Account Page and follow these directions **starting with item #1** on the next page.
- If you **do not** have a myNewJersey account, you need to create one. Click "No" on the myNewJersey Account Page and follow these directions **starting with item #4** on the next page.

## STEP TWO — SIGN-ON TO, OR CREATE, YOUR *myNewJersey* ACCOUNT

- *If you already have a myNewJersey account, start with item #1 below.*
  - *If you **do not** have a myNewJersey account, you need to create one. Start with item #4 below.*
1. If you already have a *myNewJersey* account, enter your **Log On ID** and **Password** where indicated on the *myNewJersey* Account Page.

1. Request access to MBOS 2. Link Your MBOS service to your *myNewJersey* account 3. Use MBOS

**Do you have a myNewJersey Logon ID?**

Yes

No

**Log On to your myNewJersey account**

My Log On ID is  and my password is

2. When done, click the “Link MBOS to My Account” button.
3. Proceed to “STEP THREE”

### *If you **do not** have a myNewJersey account, Start Here!*

4. To create your personal *myNewJersey* account, enter all of the information requested on the *myNewJersey* Account Page.

1. Request access to MBOS 2. Link Your MBOS service to your *myNewJersey* account 3. Use MBOS

**Do you have a myNewJersey Logon ID?**

Yes

No

**Information for your new myNewJersey account**

Pick a  Log On ID

Pick a  password

Retype your  password

First name

Last name

If you forget your password, we'll ask you the following question. If you answer it correctly, we'll send a new password to your email.

Question you want us to ask

Your answer

Email address

Retype your email address

Review your information and be sure it's correct before you click the Create Account button.

5. Be sure to select a **Log On ID** and **Password** that is easy to remember!

**Note:** *Forgotten Log On IDs and Passwords are the most common problem members have when using MBOS. **Be sure that you can remember your Log On ID and Password for future use.***

**Passwords must be at least 6 characters long and chosen from at least two of these groups: lowercase letters, uppercase letters, digits, and other characters (except space, quotes and \).**

6. When done, click the "Create this new myNewJersey Account and Link MBOS to it" button.
7. Proceed to "STEP THREE" on the next page.

### ***Members with Multiple User Roles***

If you have MBOS access to other pension fund accounts or employer access to the *Employer Pensions and Benefits Information Connection* (EPIC), you will need to select the "user role" you wish to open each time you log on to MBOS or EPIC.



The screenshot shows a form titled "Select Role" with two radio button options: "Employer" and "Active Member". Below the options is a "Submit" button.

After you log on to MBOS or EPIC you can click the "Select Different Role" button to leave the current MBOS or EPIC session and access your other accounts or user roles.

*Continued on page 5*

## STEP THREE — START USING MBOS

1. Once you successfully create, or link to, your *myNewJersey* account your “MBOS Home Page” will open.



2. From the MBOS Home Page you can access the MBOS Applications that are currently available to active or retired members. MBOS Applications provide information about your pension account and link you to benefit calculators and online application forms.

Additional information about using MBOS Applications is provided online in the *MBOS User's Guide* — just click the “Search Help” button on the MBOS Home Page.

***If you need help, call the MBOS Help Desk at: (609) 777-0534.***

# LOGGING ON TO THE MEMBER BENEFITS ONLINE SYSTEM (MBOS) AND YOUR PENSION ACCOUNT INFORMATION

## FOR REGISTERED USERS

After you are registered with MBOS, following these instructions to **Log On to *myNewJersey* and access to your MBOS Home Page**

1. Go to the Division of Pensions and Benefits Web site at: [www.state.nj.us/treasury/pensions](http://www.state.nj.us/treasury/pensions)
2. On the Pensions and Benefits home page click the link “Log On to MBOS or EPIC”.



3. The *myNewJersey* “Log On Page” will open.

**Log On to My New Jersey**

**Log On ID:**

**Password:**

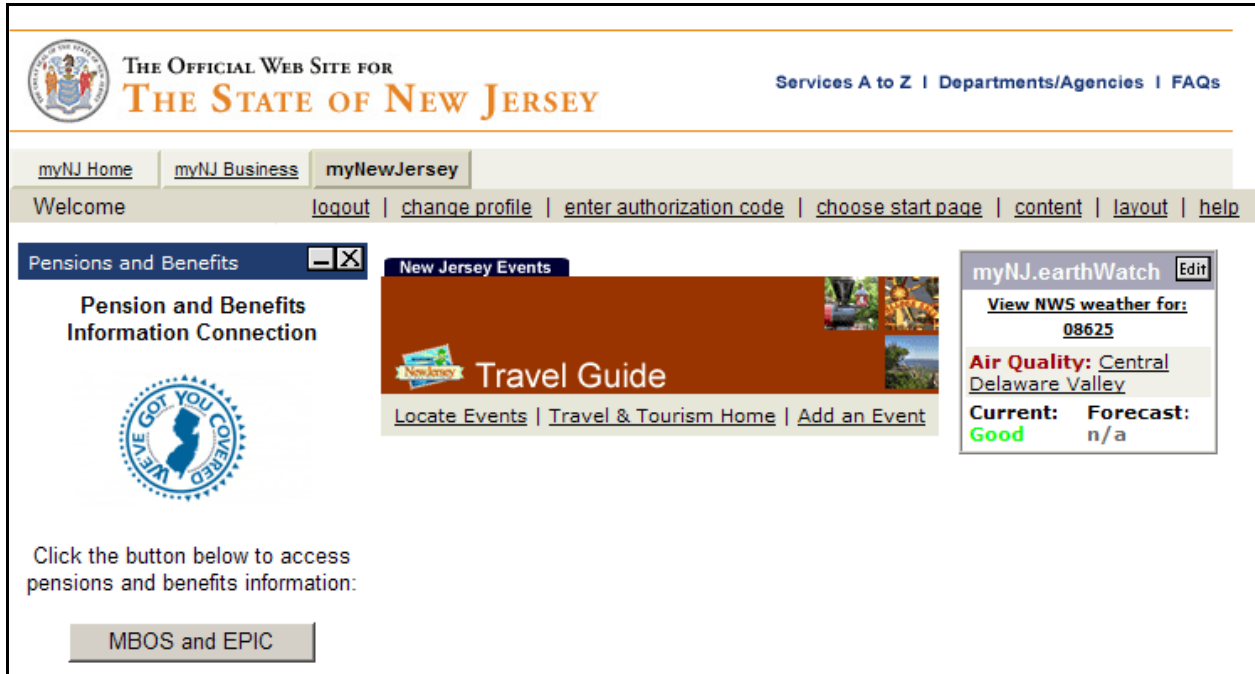
[Sign Up to Become a Member](#)

[Forgot your password?](#)

[Help](#)

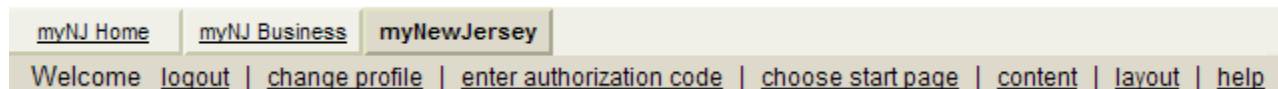
4. Enter your *myNewJersey* Log On ID and Password. Then click the “Log On” button.

5. Your *myNewJersey* Home Page will open. The *myNewJersey* home page is the *secured entry point* for your MBOS account.



6. On the left side of your *myNewJersey* home page you will see the “Pensions and Benefits Channel.” Click the “MBOS and EPIC” button to continue to MBOS.

**Note:** If you do not see the *Pensions and Benefits Channel* on your *myNewJersey* home page, be sure that the *MyNewJersey* tab at the top of the page is selected.



If you still do not see the *Pensions and Benefits Channel*, additional help is available in the “*MBOS Registration Help Page*” at:

[www.state.nj.us/treasury/pensions/mbos-registration-help.htm](http://www.state.nj.us/treasury/pensions/mbos-registration-help.htm)

### **Members with Multiple User Roles**

If you have MBOS access to other pension fund accounts or employer access to the *Employer Pensions and Benefits Information Connection* (EPIC), you will need to select the “user role” you wish to open each time you log on to MBOS or EPIC.

Select Role

Employer

Active Member

Submit

After you log on to MBOS or EPIC you can click the “*Select Different Role*” button to leave the current MBOS or EPIC session and access your other accounts or user roles.

7. Your “MBOS Home Page” will open.

The screenshot shows the MBOS Home Page for a member. At the top, there is a blue navigation bar with the text "njhome | my new jersey | people | business | government | departments" and the "new jersey division of pensions and benefits member benefits online system" logo. Below the navigation bar, the page is titled "Member Account Information" and includes a "Logout" button. The member's name is "JANE A. MEMBER" and the member number is "020123456". A welcome message reads: "[ Welcome To The Member Benefits Online System. Your Feedback and suggestions are important to us. ]". The "Member Account Applications" section is divided into two columns: "Pension Account Information and Calculators" and "Other Benefits Programs". The "Pension Account Information and Calculators" column contains buttons for "Payroll Certifications", "Retirement Calculator", "Member Account Information", "Retirement Application Status", "Pension Loan", "Application For Withdrawal", "Links & Forms", and "Designation of Beneficiary". The "Other Benefits Programs" column contains buttons for "State Health Benefits Program", "Deferred Compensation Info.", "Suppl. Annuity Collective Trust", "Application Help", and "Search Help". At the bottom of the page, there is a "Select Different Role" button and links for "contact us" and "privacy notice".

8. From the MBOS Home Page you can access the MBOS Applications that are currently available to active or retired members. MBOS Applications provide information about your pension account and link you to benefit calculators and online application forms.

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